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Cisco spark flex plan datasheet

Cisco Collaboration's Flex Plan with flex 3.0 launch, the Cisco® Collaboration flexible collaboration plan evolves to accelerate and stimulate the transition to Flex, simplify offers and ordering, and improve collaboration by grouping Cisco Webex® meetings and conversations. Major improvements to Cisco's flexible cooperation plan:

- The Cisco Enterprise Agreement (EA) is simplified by consolidating three levels into one level.
- A new aggressive price reduces the need to maintain transaction automation (DSA).
- Hard pack better together Meeting + Ghost. Customers take advantage when they buy them together.
- Meeting and conversation grouping provides additional discounts of up to 22 percent when you buy them together.
- Multi-year discounts are available for EA and named user (NU) offers. Enterprise Purchasing Models (EA) covers all knowledge workers (KW) in an organization and enables 20 percent growth with additional value-adding benefits to meet organizational needs. A minimum of 250 KW is required. Named User (NU) is a user subscription that allows customers to provide Webex appointments or conversation services to individuals, teams or departments and add additional rights as adoption grows. Rights can be purchased per user without minimum. No height included. Active User (AU) – If you need Active User Meetings, please use our Flex 2.0 Meetings Active User Data. We'll add Active User to Flex 3.0 in the first half of CY2021. Named user call-out of the Professional value - a full-featured arrangement for employees and contractors who use multiple communication devices, including Teams, as part of their duties. This level includes voicemail. Improved – the rich feature optimized for task-based workers who use one device without the need for voicemail. Access – input level for dial-up signal and basic call features on basic devices. Deployment models You will select a software deployment model for each of your users. Customers can choose to combine deployment models to suit their needs, deploy cloud meetings, and call a location hosted by a partner and/or through a cloud (or in the Cisco Unified Communications Manager [UCM] cloud in the cloud and/or webex calling). Table 1 shows which deployment models are available for appointments and calls.

1. Table 1. Presence of meetings and calls from a cloud deployment model on on-premises partner meetings X Caller X Appointments features and benefits when you select Cisco Collaboration Flex Plan Meetings, you receive feature pack rights. Table 2 describes the features included and the availability of each feature for users with an ea-model for buying and selling. Table 3 describes the functions of the add-on that can be purchased in addition to your subscription, as well as the availability of any add-on feature based on the specified purchasing model.

2. Table 2. Featured features and purchasing model availability Included feature Advantage purchasing model available EA NU Cisco Webex appointments package following video video Web conferencing included: Cisco Webex meetings with a capacity of 1,000 participants per Cisco Webex training session with a capacity of 1,000 participants per Cisco Webex session with a capacity of 5 participants in Cisco Webex's Webex meeting session include Cisco Webex meetings, Cisco Webex trainings, Ciscoex web events and Cisco Webex support in one package. Also included is a branded microsite See supported languages. For a named user, customers can choose the entire package for Cisco Webex appointments or the combination of Cisco Webex meetings, Cisco Webex training, Cisco Webex events, and Cisco Webex support. You cannot select this option in combination with Cisco Webex Events 3000.

X X X X Cisco Webex meetings host or join Cisco Webex meetings native to Cisco Webex teams™ with general meetings and controls, no matter how attendees join. Note The Calendar service must be enabled. X X Pro Webex Control Center Package with Pro pack for Cisco Webex Control Hub administrators can provide, manage, and analyze all Cisco webex work. Pro Pack provides additional levels of security control, compliance management, and business analytics to meet the needs of customers looking for advanced capabilities. X X Cisco Webex conferencing audio (voice over IP [VoIP]) Each knowledge worker has unlimited access to VoIP. Cisco Webex VoIP capabilities may not be available to participants in certain countries. See the Important information section about Cisco Webex Audio Offer List audio services for more information. X X Cisco Webex Conferencing Audio (Dial-Up Audio Connection) or Cisco cloud connected Audio service provider User Every knowledge professional has unlimited access to global call services. Participants in the covered countries are provided with a local toll call number. Refer to the Cisco Webex audio data sheet (Table 2) for a list of countries covered. Or, Under the Option Audio Connected Audio Provider (CCA SP) Audio, a partner service provider with Cisco and provides transportation and access (phone numbers) to a customer, while Cisco provides audio bridge. The service provider partner also provides lifecycle support; i.e. day-0, day-1 and day-2 support. X X Enhanced messages in Cisco Webex teams receive a secure, team-based collaboration from Cisco Webex. Cisco Webex Teams is a continuous teamwork application. Move work forward to secure workplaces where anyone can contribute at any time with messages, file sharing, white boarding, video meetings, calls, and more. X X Cloud device registration of cloud devices provides the ability to register Cisco video devices purchased in advance, as well as hardware as a Cisco Webex cloud service without the need for local infrastructure. X Package for Cisco Cisco The management package provides full control, management and tele schedules through conference connections and infrastructures and end points for media services. It includes a basic software license, 250 system management licenses, and API integration licenses. X X X Cisco Webex Hybrid Services integrates your existing IT assets with Cisco Webex to provide a single, integrated experience. Cisco Webex hybrid services include a call service, calendar service, directory service, video mesh, and data protection service. X X X Cisco Webex Edge Audio Cisco Webex Edge audio is suitable for customers who have cloud encounters solution combined with a local call solution. It provides a net (VoIP) path for participants to join appointments from existing IP phones without a change in behavior or training required. Webex Edge Audio supports all Cisco's single communications solutions, providing high-quality audio (broadband codec) and cost savings bypassing PSTN. X X X Table 3 shows the features of the add-on by purchasing a model that are available for purchase.

3. Table 3. Add features purchasing model availability adding feature benefits purchasing model available EA NU Cisco Webex Teams 1 TB file storage profit additional file storage outside the cumulative 20 GB file storage of worker knowledge in the standard offer. Additional storage is purchased in single steps. X X Cloud Device Registration† Cloud device registration provides the ability to register Cisco video devices purchased in advance, as well as hardware as a Cisco Webex cloud service without the need for local infrastructure. Included x Cisco TelePresence Room† Telepresence Room and Express Track™ Room allow call control for a room based on immersion and multifunctional Cisco TelePresence endpoint systems. The X Webex Assistant for Webex Meetings Webex Assistant for Webex Appointments provides real-time transcription of meeting, closed captions, actions, and notes after an appointment, all controlled by a voice command. X On-Demand Expert provides the ability for experts to remotely join a Webex team meeting using their supported RealWear headset.* X Network-based storage (NBR) (500 GB) Additional Webex Network Recording Appointments (NBR) is available in 500 GB increments. This has been added to the included 1 GB per user's NBR repository. X X Telehealth Meeting Broker Host Telehealth meetings and access to electronic medical records (EMR) while using the Epic API. Available in 2 varieties: Standard and Improved X The following audio add-ons are only available for Cisco Webex audio conferencing (not cloud-connected audio) Cisco Webex audio conferencing (Bridge country back audio)* Every connoisseur has unlimited access to global call services and the country bridge. Local toll call numbers are participants to join a Cisco Webex meeting. Bridge side call audio allows participants in bridge party to join Cisco Webex meeting from the meeting calls the number they specify after they join the network. Bridge Country callback sound is only available to participants in certain countries. See the Important information section about Cisco Webex Audio Services audio datasheet for a list of countries covered. X X Cisco Webex Conferencing Audio (Bridge Country CallBack + Free Audio) for usa and Canada* Every knowledge worker has unlimited access to global billing call plus bridge from country back and bridge services for country free. Local toll call numbers are provided to participants to join a Cisco Webex meeting. Bridge Country callback audio allows participants in the bridge country to join a Cisco Webex meeting, with the meeting calling the number they assign after joining the network. Bridge Country Free Audio provides participants with free call numbers to join the Webex meeting. Bridge Country callback + Free audio is only available to participants in the United States and Canada. See the Important information section about Cisco Webex Audio Services audio datasheet for a list of countries covered. X X Cisco Webex Conferencing Audio (Global CallBack Audio)* Every knowledge worker has unlimited access to a global call plus a global callback. Local phone call numbers are provided for participants who joined a Cisco Webex meeting. Global Callback Audio allows participants in covered countries to join a Cisco Webex meeting by calling the meeting the number they determine after joining the network. See the Cisco Webex Audio Data Sheet (Table 3) for a list of countries covered. X Cisco Webex Audio (per minute)* The following Cisco Webex audio services are available for purchase per minute:

- Bridge party for free call: ** Free call number(s) are provided for bridge side participants to join a Cisco Webex meeting.
- Bridge State callback: ** Allows participants in the bridge side to join a Cisco Webex meeting by calling the number they determine after joining the network.
- Global free phone connection: Free call numbers are provided for participants in covered countries to join a Cisco Webex meeting. See the Cisco Webex Audio data sheet for a list of countries covered.
- Global call for a fee paid: Local phone call numbers are provided for participants in covered countries to join a Cisco Webex meeting. See the Cisco Webex Audio data sheet for a list of countries covered.
- Global callback: Allows participants in covered countries to join a Cisco Webex meeting by inviting them to the phone number they identify after joining the network.

See the list of cisco Webex Audio for a list of countries covered. ** Bridge country minute audio services are only available to participants in certain countries. See Important Important About the Audio Services section of the Cisco Webex Audio Offer Sheet for more information. Any of these services may be included or excluded from the order and subsequent provision of the site. All services included will be available to all professionals related to the knowledge of the site by default, and the rights at the level of knowledge workers can be selectively modified using site administration tools. You will need to select one of the following invoicing models with your order: Incompetent invoicing - Invoiced monthly in overdue payments based on actual usage during the billing period. User fees are subject to change. The subscriber will be charged at the applicable tariff in force at the time of use of the service. Billing Engagement - Invoiced monthly in advance for the duration of the audio service subscription, based on a monthly fixed dollar amount (minimum \$ 226 per month). Use of more of the amounts committed is invoiced monthly in arrears with a discount. Amounts made not used by the subscriber during the month may not be carried over to the following month. X X Cisco Webex Edge Connect Cisco Webex Edge Connect is suitable for customers who have a cloud meeting solution combined with a local network call solution. It provides an IP connection that is a dedicated, managed, quality service (QoS) from customer premises to the Cisco Webex cloud through direct comparison, resulting in better and faster webex meetings supported by Cisco Webex Backbone. A direct connection provides improved meeting quality with constant network performance and additional protection. It is recommended that customers who deploy Webex Edge Audio purchase Webex Edge Connect to experience premium meeting quality and significant cost savings by combining audio speed and internet. Features and benefits of X XX Webex Calling When you select Cisco Collaboration Flexible Calling Plan, you get rights to a package of call features. Figure 1 highlights device support for the named user model. Table 4 describes the features included and availability of each feature for users with an EA and NU purchasing model, as well as the availability of each feature for users with a cloud deployment model, locally or hosted by a partner. Table 5 describes the features of the add-on that can be purchased in addition to your subscription, as well as the availability of any add-on based on the specified purchasing model, as well as the availability of any feature for users with a cloud, local, or partner-hosted deployment model. Table 6 shows the value of name users. A device named User supports Table 4. Included features, purchasing model and deployment model availability Included feature advantage purchasing model deployment model available EA NU cloud local partner hosting Webex Calling Cisco Webex Calling is the latest cloud call offering that provides proven Cisco host functionality to the enterprise class. Cisco Webex's SP call is a suggestion for cloud calls provider that provides proven corporate-grade cloud PBX. Both Webex Calling and Webex Calling for SP provide a corporate license that provides a full-featured, solid offer aimed at the organization's knowledge professionals. It includes Unified Communications (Webex Calling) and mobility (desktop and mobile clients with multi-device support). Cisco Webex Calling (previously Cisco Spark Call) includes a cloud-based telephone system and the ability to connect other Cisco call control capabilities through Cisco Webex hybrid services. It covers all call devices. X X X Cisco Unified Communications Manager (UCM Cloud) by calling Cisco Unified Communications Manager (UCM Cloud) offers proven unified enterprise-class communications and service collaboration, with the features and benefits of Cisco IP phones, mobile devices, and pc customers delivered from the Cisco Webex cloud. Cisco UCM Cloud offers solutions for voice, video, messaging, presence, emergencies, mobility, team collaboration, and soft client solutions enabled by Cisco Unified Communications Manager, Cisco Unity® Connection, Cisco 911 Rapid Response, Cisco Expressway, and Cisco Jabber® in a cloud consumption model. X Improved messages in Cisco Webex security teams, all-in-one collaboration in a team from Cisco Webex. Cisco Webex Teams is a continuous teamwork application. Move work forward to secure workspaces where anyone can contribute at any time with messages, file sharing, white boarding, video meetings, calls, and more. X Cloud device registration, cloud device registration provides the ability to register Cisco video devices purchased in advance, as well as hardware as a Cisco Webex cloud service without the need for local infrastructure. X TelePresence Room† Teleproliferation Room and Express Line Room allow call control for room-based immersive and multifunctional endpoints of Cisco's teleconcentration system. X X Hybrid Services integrates your existing IT assets with Cisco Webex to provide a single, integrated experience. Cisco Webex hybrid services include a call service, calendar service, directory service, video mesh service, and data protection service. These services are not available for Cisco Webex call for SP. X Cisco Single Communications Manager Cisco United Communications Manager providing a corporate IP telephony call handling system. In addition to traditional telephony features, it also provides advanced capabilities such as video. X Cisco Expressway Series (Expressway-C and Expressway-E) Cisco Expressway Series works as part of Cisco's Unified Communications Manager product family to provide access for mobile, desktop and fixed customers. provides advanced services to cross and access a firewall for secure voice, video, instant messaging, and presence, pointer, and visual

voicemail outside your firewall without the need for a VPN. It's on. ● licenses for registration of phone and room X Cisco Unity Connection Access your Cisco Unity voice messaging connection the way you prefer – from IP phone, mobile phone, web browser, email client, or desktop client such as Cisco Jabber. X X Soft clients Cisco Jabber clients: ● Cisco Jabber for Windows (softphone, video, instant messaging, presence) ● Cisco Jabber for Mac (softphone, video, instant messaging, presence) ● Cisco Jabber for Android (softphone, video, instant messaging) ● Cisco Jabber for iOS (softphone, video, instant messaging) ● Cisco Jabber SDK (web development software) ● Cisco virtualization experience Media Edition (VXME) X X X C Emergency Response C 911 Emergency Response improves emergency existing 9-1-1 functionality offered by Cisco Unified Communications Manager. It helps to make sure that Cisco Single Communications Manager will send emergency calls to the relevant Internet Access Point (PSAP) about the caller's location and that PSAP can identify the caller's location and return the call if necessary. In addition, the system automatically tracks and updates the equipment moving and changing. Cisco Emergency Responder exports automatic location information (ALI) data in formats defined by the National Emergency Call Association (NENA), an industry standards body in the United States. These data formats may not be suitable for use outside the United States and Canada; manually change the exported files may be required. X X X Cisco Unified and Unified Remote Site Remote Telephone Services (SRST) Cisco Unified SRST provide cost-effective solutions to maintain backup call management in remote offices of branch branches and remote locations. X X Cisco Single Communications Manager Session Management Manager (SMEs) Cisco Single Communications Manager SMEs help businesses create a centralized architecture for easier and more efficient management and development of their networks as cooperation needs to change. With SMEs, businesses can: ● Simplify. Reduce complexity by merging external PBX and relieving migration to all IP environments. ● Expand. Apply network core collaboration applications and expand them to users, even those of external PBXs. X X Pro Pack for Cisco Webex Control Hub† With Pro Pack for Cisco Webex Control Hub, administrators can provide, manage, and analyze all CiscoEx Webex work. Pro Pack provides additional levels of security control, compliance management, and business analytics to meet the needs of customers looking for advanced capabilities. X X † Not applicable to Webex Calling Table 5. Add features, purchase model, and availability of a purchase deployment model. Add-on Feature Benefits Purchasing Model Deployment Model Available EA NU Cloud Partner Hosted Cisco Cloud Direct Connectivity (UCM Cloud Only) Cisco UCM Cloud Direct Connect is a set of services that allows customers to connect directly to UCM cloud in the Cisco Webex cloud. Virtual connectivity (SD-WAN or VPN) allows customers to securely expand their private network virtually over the Internet to connect to Cisco without the need to own and maintain remote infrastructure and dedicated circuits. Supported options are SD-WAN (Meraki or Vipella) or VPN. Customer is responsible for relevant premises equipment and Cisco SD-WAN licenses. In both cases, Cisco hosts, manages and provides redundant dedicated routers (VPN router or SD-WAN vEdge) with Internet access in the regions of the Cisco UCM Cloud Data Center, where a service is required. Customer is responsible for relevant premises equipment and Cisco SD-WAN licenses. Fiber Connect allows customers to securely connect their private network through their point-to-point fiber chain directly to Cisco UCM Cloud. Cisco provides the customer with the ability to reliably terminate redundant fiber connections in Cisco UCM Cloud data center(s) regions where a service is required. The customer is responsible for the optical circuit and the relevant equipment premises. MPLS Connect allows customers to securely connect their private network via their MPLS connection directly to the Cisco UCM cloud. Cisco provides the client with the ability to safely terminate redundant MPLS connections in the Cisco UCM Cloud Data Center regions where a service is required. The customer is responsible for the MPLS circuit and the corresponding equipment premises. X X X X Additional MRA Registration Performance (UCM Cloud Only) Get additional device registration capacity for secure mobile and remote access for mobile, desktop, and fixed customers. Capacity provides advanced services to cross and access a firewall for secure voice, video, instant messaging, and presence, pointer, and visual voicemail outside your corporate firewall without the need for a VPN. X X UCM Cloud Enterprise Service (UCM Cloud Only) Cisco UCM Cloud Enterprise Service is a set of expert cloud lifecycle services designed to accelerate cloud value realization and provide optimized experience by providing extensive monitoring and management services. X X X SpeechView Standard SpeechView converts voice messages to text and delivers the text version of the voice message to the user's email box. The original audio version of each voice message remains within the Cisco Unity Connection and is available to the user anywhere, anytime. The standard is an IT-based service, without human intervention. X X Cisco Single Communications Manager Session Management Manager (SMEs) Cisco Single Communications Manager SMEs help businesses create a centralized architecture for easier and more efficient management and development of their networks as cooperation needs to change. With SMEs, businesses can: ● Simplify. Reduce complexity by merging external PBX and lighten migration to IP environment. ● Expand. Implementation of cooperation cooperation network core and extend them to users, even those of third-party PBXs. For Customers who: ● You want to use the benefits of the Cisco Webex cloud, but you want to keep the critical call load in place ● You want a common local UC management view, along with any Cisco Webex cloud or hybrid services you already use ● Efficient, cloud-based managed services (provided by a partner) for local deployment of ucm X X Unity connection with Speech Connect Access cisco Unity voice messaging the way you prefer – from IP phone, mobile phone, web browser, email client, or desktop client like Cisco Jabber. The Connect speech function is an automatic operator that is turned on as part of a Cisco Unity connection. It allows the customer to use voice commands (they say the name of the person you want to call) instead of dialing a number. X X General add-ons for general telephone add-ons not related to knowledge workers. For Cisco Webex Calling, there is also a common area phone (places) option offering analog phone type functionality with a minimum set of additional features. X Access Add-in License for Access add-ons that are not associated with workers they know. X enterprise MPP firmware migration of some phone models from enterprise firmware MPP firmware. This option is only available for webex calls. X X X Table 6. Name User Value Levels Professional Improved Access Deployments Prem/HCS UCMC WxC SRST Included Included Available N/A CER 300% Included Available N/A Pro-Pack Included N/A Included N/A Available Mobile Remote Access + Included N/A Available N/A Webex Teams (Controlled)+ Included N/A for Purchase Available Purchase Connection Unity (Improved) SA Included Option Purchase Available for Purchase Available Purchase Available for Purchase Available/A SpeechConnect SA included in the unity link included in unity link Available n/a session manager optional Purchase available for purchase N/A Purchase Available for purchase Cloud connected UC Optional \$0 Optional \$0 Optional \$0 (prem only) N/A SpeechView – Std SA optional Optional Purchase Available for Purchase N/A CUBE (Phase 1) (Local Gateway) Included N/A N/A Available for Purchase ENT for MPP Firmware Migration Optional \$0 Optional \$0 N/A Only available † feature without separate authority Table 7. Platform messaging add-ons and add-ons For benefits Team Messaging Add-on for secure, team collaboration of all in one of Cisco Webex. Cisco Webex Teams is a continuous teamwork application. Move work forward to secure workplaces where anyone can contribute at any time with messages, file sharing, white boarding, video meetings, calls, and more. The Jabber Cisco Jabber instant messaging option can be included in addition to Teams Messaging for free and at the same number as Teams Messaging. This is designed to support customer migration from Jabber Cisco teams. Cisco Webex Teams 1 TB file storage receive additional file storage in addition to a cumulative 24 GB of file storage per worker or 20 GB of file storage per specified user in the standard offer. Bought in single steps. Advanced Security Package * The advanced security package includes full Cisco CloudLock functionality® to prevent data loss and anti-malware scanning for all Webex files. This Flex pack add-on provides collaboration administrators with flexibility and the ability to securely deploy Webex in their businesses, referring to all InfoSec concerns in a closely integrated solution without the obstacles to delivery and deployment of multiple products. * Advanced security package requires purchase with calls and/or appointments. Technical support and customer success services Cisco offers support services covering the areas of problem solving, success and customer acceptance, as well as certain three-level service management services: Basic, Enhanced, and Premium. Basic support is included at no extra cost for the duration of your subscription. For more information about available technical support services, contact your Cisco partner or sales agent. Licensing and license software On site are granted licenses through your Smart Account. The partner is responsible for entering your Smart Account information at the time of ordering. The on-site software and license keys for product authorisation (PAK) are available through the links provided in the eDelivery email, which will be sent to the email address(s) specified in the order. Instructions on how to register an LCP and install the license file will be included.bin. Order information To place an order, contact your certified Cisco partner or Cisco sales agent. If you need help finding a partner in your area, use the partner finder tool. Your partner or Cisco sales can also help you with any changes to your subscription after your original order has been placed. Webex Entry Level Service If you choose not to renew your subscription, your webex account will be cloud service. The free cloud service has fewer features and different usage restrictions than paid cloud services. Cisco may at any time change these features and limitations at our sole discretion and without notice. Cisco may also disable or delete your free account and any related data if you exceed the 5 GB storage limit per user. Information on Cisco's environmental sustainability on Cisco's environmental sustainability policies and initiatives for our products, solutions, operations and expanded operations or supply chain is provided in the Environmental Sustainability section of Cisco's Corporate Social Responsibility (CSR) report. References to information on key environmental sustainability topics (mentioned in the Environmental Sustainability section of the CSR report) are presented in the following table: Sustainability Topic Product content reference information laws and regulations Materials Information on electronic waste, including products, batteries and packaging Cisco provides packaging data available for informational purposes only. It may not reflect the most up-to-date legal events and Cisco does not represent, warrant or warrant that it is complete, accurate or up-to-date. This information shall be subject to change without notice. Cisco Capital Flexible's payment solutions that help you achieve your Cisco Capital goals® funding makes it easier to get the right technology to achieve goals, activate business transformation, and stay competitive. We can help you reduce overall property costs, create capital, and accelerate growth. In more than 100 countries, our flexible payment solutions can help you acquire third-party hardware, software, services and additional equipment for easy, predictable payments. Find out more. Application: Flex Plan 3.0 Order Guide for collaboration For information on how to order, see our Flex Plan 3.0 order guide. Guide.

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